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## ***About Me***

I am an outgoing, energetic person with a life-long interest in technology. I've enjoyed being in a variety of roles that allow me to write code and interact with clients so I can create great solutions. I also have a deep desire to teach others how to use technology through listening, writing, and speaking.

## ***My Skills***

- I write code in **HTML, CSS, jQuery, Angular, PHP, ASP.NET C#, XSLT, and MySQL.**
- I write better code with **Bootstrap, Sass, Firebug, Sublime Text, Grunt, and Bower.**
- I collaborate with **Wordpress, Photoshop, Subversion, JIRA, Confluence, and Asana.**

## ***My Work History***

### **CSG (Content Direct)**

Technical Consultant, August 2014-Current

At CSG, I work for the Client Services team and have the responsibility of supporting digital e-commerce websites for Sony, Cineplex, and other big media companies.

#### **Responsibilities**

- Interface with customers and help develop and upgrade sites using JavaScript and JSON.
- Build a responsive version of our product and assist other consultants with implementation.
- Create a wide variety of documentation and training materials for our elaborate CMS product.

### **SpringCM**

Sales Support Engineer, March 2014-July 2014

At SpringCM, I worked as a Support Engineer for the sales staff. I really enjoyed informing people about our cloud-based product and helping them understand our technical offering.

#### **Responsibilities**

- Supported our Sales Engineers by creating product demos in our workflow tool.
- Assisted new customers with integrating our product functionality in Salesforce.com.
- Gave demos and provide technical assistance to our reseller and referral partners.
- Created a variety of step-by-step guides for both internal and potential customer use.

### **Think Mint Chip**

Lead Front-End Web Developer, November 2013-March 2014

I was the primary point of contact for our largest client and solve a variety of challenges for them daily. My main goal was to strengthen the relationship through listening, feedback, and a great website.

#### **Responsibilities**

- Provided account management and technical support to our primary client on a daily basis.
- Developed and edited Wordpress templates using HTML, CSS, jQuery, and PHP.
- Created documentation on the many facets of our primary client's technical architecture.

## **Ingeniux**

Customer Solutions Manager, February 2011-November 2013

My work with Ingeniux spanned more than half a decade after advocating for their product as a client for several years. I really enjoyed both the technical and business aspects of this role.

### **Responsibilities**

- Led strategy for mobile and responsive sites and had significant input in creating our front-end development and design standards.
- Programmed websites in .NET and XSLT on our XML-based platform and worked directly with each client on web strategy, troubleshooting, and final delivery.
- Delivered live presentations at our user conference, hosted software trainings, gave a handful of webinars, and blogged about technical issues we discussed most often with clients.

## **Purohit Navigation**

Web Developer, September 2010-February 2011

I really enjoyed the rush of creating so many different solutions for clients. I got very familiar with PHP, MySQL, and the inner workings of agencies during my time here.

### **Responsibilities**

- Standardized technology choices and trained staff to allow for quicker turn-around of websites.
- Created PHP & MySQL based websites using Drupal, Wordpress, and CodeIgniter.
- Maintained and expanded several internal applications with elaborate database structures.

## **American Society of Plastic Surgeons**

Web Designer & Developer, August 2006-August 2010

At ASPS, I took on many roles, acting as a designer, developer, and project manager. It was a great time in my life, and I made life long friends and a mentor.

### **Responsibilities**

- Spearheaded development, training, documentation, and adoption of the Ingeniux CMS.
- Designed and coded great-looking web applications using front-end web technologies.
- Assisted in running the web department and managing projects to help the department.
- Created and coded e-mail templates for marketing to send with Campaign Monitor.

## ***My Education***

### **Northern Illinois University**

B.F.A. in Design, Major in Time Arts, 2001-2005

- Majored in a specialty that included Interactive Media, Video Art, and Animation.
- Worked as a Peer Advisor for the School of Art, assisting students and giving tours.

### **Second City**

Graduate of Improvisation Program, 2010